#### **Guidelines for Special Orders**

Special orders assistance: Maureen Brown- sporders@abc.nc.gov / 919-948-7896

Invoicing questions: Debbie Haydon- <a href="mailto:dhaydon@lbbncabc.com">dhaydon@lbbncabc.com</a> / 919-534-1921

Deliveries: Mike Waters- <u>mwaters@lbbncabc.com</u> / 919-773-2870 (<u>Click here for Instructions</u>)

## **Labeling**

Each case will need TWO labels:



#### **Additional Information**

Labels should be on white stock paper with black lettering unless approved otherwise.

When stacking the cases on the pallet make sure the side labels are all facing out.

- 1) One will go on the **top** of the case (criteria in green below)
  - 6-digit order #
  - ABC Board name



<sup>\*</sup>Shipping costs are the responsibility of the supplier.

#### **Real Life Examples of Top Labels:**







### **Real Life Examples of Side Labels:**







### **Short Shipments**

It is important to ship orders in their entirety. Any partial shipment will be <u>closed out</u> as short-shipped. Please do NOT send in remaining cases at a later date as the order will be closed on our end. You will need to contact the ABC Boards to submit a new order for additional cases.

# <u>Invoicing & DSDLink</u> (Click here for DSDLink Supplier User Guide)

**You do not need to send an invoice**. All products that go to the ABC Boards have to be processed through our state warehouse, LB&B, and <u>THEY</u> create and send the invoices to the boards. The ABC Boards have 30 days *from the day they receive the products* from our warehouse to remit payment. Those invoices are accessible through DSDLink for every supplier. For access, reach out to Shay Rodgers of LB&B, who will be happy to set you up in our system.

## srodgers@lbbncabc.com

919-534-1914