## **Guidelines for Special Orders**

Special orders assistance: Maureen Brown- sporders@abc.nc.gov / 919-948-7896

Invoicing questions: Debbie Haydon-dhaydon@lbbncabc.com / 919-534-1921

Deliveries: Mike Waters- mwaters@lbbncabc.com / 919-773-2870 (Click here for Instructions)

## Labeling

Each case will need TWO labels:

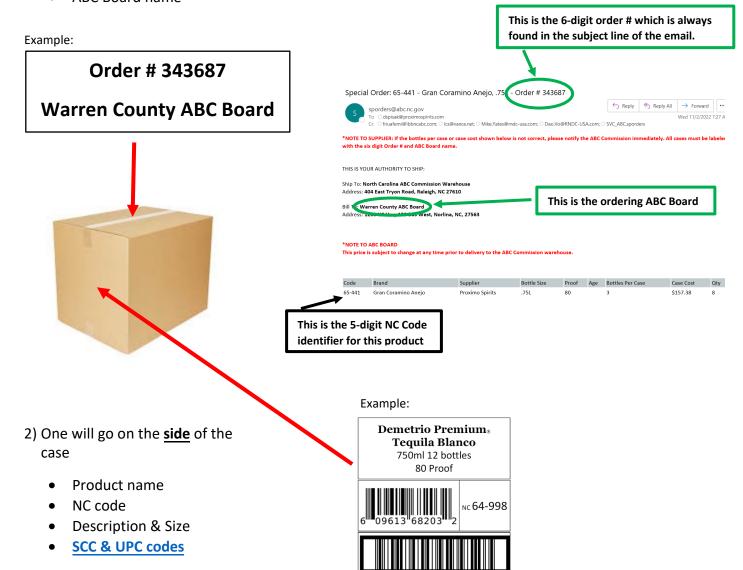


- 1) One will go on the **top** of the case (criteria in green below)
  - 6-digit order #
  - ABC Board name

## **Additional Instructions for Barrel Orders**

Please make sure to affix an additional label on top of all BTB orders with the following information clearly labeled:

- BTB
- ABC Board
- Total # of cases
- NC Code



<sup>\*</sup>Shipping costs are the responsibility of the supplier.

#### **Real Life Examples of Top Labels:**







#### **Real Life Examples of Side Labels:**







## **Short Shipments**

It is important to ship orders in their entirety. Any partial shipment will be <u>closed out</u> as short-shipped. Please do NOT send in remaining cases at a later date as the order will be closed on our end. You will need to contact the ABC Boards to submit a new order for additional cases.

# <u>Invoicing & DSDLink</u> (Click here for DSDLink Supplier User Guide)

**You do not need to send an invoice**. All products that go to the ABC Boards have to be processed through our state warehouse, LB&B, and <u>THEY</u> create and send the invoices to the boards. The ABC Boards have 30 days *from the day they receive the products* from our warehouse to remit payment. Those invoices are accessible through DSDLink for every supplier. For access, reach out to Shay Rodgers of LB&B, who will be happy to set you up in our system.

srodgers@lbbncabc.com

919-534-1914